



HAPPYCAR

Customer Service Agent – French Market

You are passionate about the customer satisfaction? You have an affinity the e-commerce business? You would like to work in an international, young and passionate team?!

We are the biggest Europe wide operating rental car comparison platform today. By now we are operating in six countries. In addition, the objective for 2017 is a further expansion. With our team, out of thirteen different countries, we work in the heart of Europe in our Berlin and Hamburg based offices and create the perfect match between the user and the rental car. To strengthen our HAPPY-team, we're offering a paid internship with the option to convert it into a permanent employment.

Who we're looking for

- You study tourism, business management or related subjects
- You have good computer skills and a highly Internet-oriented
- You are communicative, motivated and open-minded
- You speak /write fluently French (native language level)
- You have very good knowledge of the German language
- You work independently and responsible
- You are interested in travel and tourism

Your tasks:

- Support our French HAPPYCAR team in the area of Customer Service
- Handle customer inquiries
- Interact between our partners and the customer
- Check and extend offers on our website
- Increase the customer satisfaction

What we offer

- The opportunity to get into the biggest Europe wide operating car rental comparison platform
- Plenty of room for personal growth and your ideas
- Great international exposure and team atmosphere
- Work in a modern, spacious office in the heart of Hamburg with excellent transport links and employee perks

Did we arouse your interest?

Please, send your CV, references, a meaningful cover letter with further information about you, your career, and your availability by email in English or German to jobs@happy-car.de